To, The Hiring Authority

L.S.Davar

Subject: Application for a vacant position at L.S.Davar

Respected Hiring Manager,

Please accept my sincere salutation.

I wish and pray to God you always stay hale and hearty.

My name is Rahul Haldar. I reside at Panihati, a city in the North 24 Parganas district of West Bengal, India. Education wise my highest qualification is Graduation which I have completed in the year 2013 via distance learning from Karnataka State Open University in Bachelor of Commerce. I was never a good student during my school and college days, and even today I will not consider myself good in terms of IQ level. However, as I was not good in studies, I always thought that in work I will show full dedication, honesty and commitment. So professionally I started working in 2006 when I was in Class XI due to a sudden family financial crisis.

Date: November 12, 2023

My professional career started at Sankar Store where I worked from 5th February, 2006 - 27th January, 2017 as a Shop Assistant. During the year 2015 after a sale of a property we got financial stable which has given me a scope to try different things in terms of career option and I opted for it and the hunt for job ended with CAMS Pvt Ltd where I was hired temporarily on a contractual basis of 14 months, however, I was fortunate to continue to work for more than 2 years via 3rd party payroll Rainbow Classics Inc from 13th February, 2017 - 20th April, 2019 as a Data Entry Operator.

After the end of CAMS Pvt Ltd it was a difficult phase for me as I was not getting any work. So I again contacted the shop owner of Sankar Store and luckily within 3 months I got a chance to again work for Sankar Store and served from 3rd June, 2019 - 15th July, 2021. However, as by this time there was huge competition from Online Grocery Players & Start Up Companies in the Grocery Sector during and post COVID, so the salary that was given which was once great for me but was unable to match with the inflation and so for a better opportunity I had to resign and I feel here I made a big mistake. Because from here I am still struggling for a long run stick in a company. Each time I get a feeling now everything is settled, but things and situations go against me.

I worked in the BPO sector twice, first from 26th July, 2021 - 23rd July, 2022 at Fusion BPO as a Chat Support Executive for Netmeds Online Pharmacy Process, however, within a year I felt BPO was not for me so I was looking for another job than BPO and my hunt for out of BPO sector ended with DPV Trucking Corp. It was a small logistic company based in Connecticut, USA. The company consisted of 4 members; my boss, 2 drivers & myself. My responsibility was to take care of all the operations of the company and my boss Mr. Vijay Mistry used to take care of the financial department. I really enjoyed working here a lot and I thought that I found a dream company where I can be for a long long time. But all my assumptions and dreams got broken as during the time when I was part of the company due to the economic crisis, recession and all-time high inflation which has affected a

drastic reduction in Freight rates in the US market so my boss has decided to shut down the Trucking Company. Hence, I was requested to find another job.

So again I was back as unemployed, who didn't wish to go to BPO, can't even get back to Sankar Store due to very low salary and not very educated or qualified as well that companies will die to hire. However, God seemed very kind towards me and with God's grace I got the opportunity to work in one of the biggest BPO companies, TTEC as a Chat Support Executive. Even though I really didn't like the BPO culture, I loved the company's review on Google where employees shared amazing experiences and due to the vastness of the company, for the second time I became a part of the BPO sector. Everything now seemed just spot on as I got an opportunity in a financially very stable and growing company, so no chance that I have to think for any other job in my lifetime. These were my feelings after I got hired at TTEC. But I was unaware that something else was already written and I had to quit the job in a very short period of time.

I had to quit this work-from-home job at TTEC due to my parents' health. The job was supposed to transition to a work-from-office role in Ahmedabad, Gujarat, India. My shifts were rotational, either from 5:30 pm to 2 am or 1 am to 10:30 am. Due to my parents' health issues, I requested a temporary shift change that would end by midnight. However, this was not possible. I was asked to continue working from Ahmedabad, but I was unable to do so as I needed to stay with my parents. With proper documentation, I informed my seniors of the situation and was asked to resign. I sent a resignation email to HR and left the company.

Since then I am still looking for another option and this is the reason why I have applied at your organization. I have tried to be as honest as possible and I have tried to explain as deeply as possible.

Thank you so much for giving your valuable time in going through the details. You are requested most earnestly and fervently to consider my application if there is any vacancy at your organization for a candidate like me.

I have submitted my resume and all the documents along with the cover letter for your kind and sympathetic consideration. If anything else is required, please feel free to let me know, I will be happy to share it with you.

Please accept my deepest gratitude.

Sincerely Yours,

Rahul Haldar

Kolkata, India - 700114

Phone: +91 80170 40972 (Same for WhatsApp)

Email: rh.rahulhaldar@gmail.com

Rapul Haldar

Rahul Haldar

Experienced working as a Shop Assistant, Data Entry Operator, Customer Support (Email & Chat) and as a Freight Dispatcher

17 Years have passed since I started working. First went to work in 2006. Always work hard to give it all to advance the business or organization where I work and myself. Can type 70 to 75 words per minute in English on average.





2023 - 29th

June. 2023



Address

C-08/202, Peerless Nagar, 29F BT Road, Panihati, Sodepur North 24 Parganas, Kolkata West Bengal, India - 700114

Phone

+91 80170 40972 (Calling, SMS, WhatsApp)

E-mail

rh.rahulhaldar@gmail.com

Blog

rhrahulhaldar.blogspot.com



Flexibility



Excellent

Adaptability



31st March, **Position:** Chat Support Executive

Company: TTEC

Place: Ahmedabad, GJ, India

Address: LJ College Rd, Saket 2, Makarba,

Ahmedabad, Gujarat 380054 **Website:** https://www.ttec.com

Role: Chat Support Executive supporting buyers and sellers in North America & Canada region in the Sell 'Line of Business' (LOB) of eBay process.

Reason Left: I had to quit my work-from-home job due to my parents' health. The job was supposed to transition to a work-from-office role in Ahmedabad, Gujarat, India. My shifts were rotational, either from 5:30 pm to 2 am or 1 am to 10:30 am. Due to my parents' health issues, I requested a temporary shift change that would end by midnight. However, this was not possible. I was asked to continue working from Ahmedabad, but I was unable to do so as I needed to stay with my parents. With proper documentation, I informed my seniors of the situation and was asked to resign. I sent a resignation email to HR and left the company.

Contact: Mr. Arpan Dhebar, Team Leader +918758618288 / Ms. Tripti, Manager, +917069995467 / Ms. Poonam Rajput, HR, +919099932483

00000 Teamwork Excellent 00000 Empathy Excellent 00000 Customer Service Excellent Verbal Communication Good (English) Written Communication Good (English)



Hindi (Speak)

Bengali (Read
Write Speak)

Excellent

English (Read
Write Speak)

Good

26th July,
2021 - 23rd
July, 2022

00000

Excellent

Position: Dispatcher

Company: DPV Trucking Corp

Place: Ellington, CT, USA

Address: 6 Steeple View Dr, Ellington, CT 06029

Website: NA

15th

2023

September,

2022 - 3rd

January,

Role: Worked with the company from 15th September 2022 till 3rd January, 2023. Used to take care of all the processes from looking for loads through DAT Load Board, calling the brokers, fixing the loads, signing the rate confirmations, sending the shipper & receiver details to riders, after successful unloading, sending the BOLs to the broker and uploading the same to Triumph Business Capital for payment and maintaining the business sheet on G-Sheet. Plus, I used to make weekly payment slips for both riders as we had 2 trucks, so there were 2 riders. Also, make weekly reports of the driver riding using the GoMotive website previously KeepTruckin.

Reason Left: Due to the current economic crisis, recession and all-time high inflation which has affected a drastic reduction in Freight rates so my boss has decided to shut down the Trucking Company. Hence, I was requested to find another job.

Contact: Mr Vijay Mistry, Owner, +1 (409) 6563429, vmistry@mukteshom.com, dpvtruckingcorp@gmail.com

Position: Chat Support Executive

Company: FUSION BPO / XPLORE TECH SERVICES

PVT. LTD.

Place: Kolkata, WB, India

Address: Plot-Y9, EP Block, Sector V, Bidhannagar,

West Bengal 700091

Website: https://www.fusionbposervices.com

Role: Chat Support At 'Netmeds' Process. It started As Email Support. But after 6 months the process

shifted from Email to Chat.

Reason Left: Was looking for working outside the

BPO sector.

Contact: Ms Sujata Thapa, Assistant Operations

Manager, +91 90076 45323, sbsujata.25@gmail.com

13th February, 2017 - 20th April, 2019 Position: Data Entry Operator
Company: CAMS PVT LTD

Place: Kolkata, WB, India

Address: Saket Building, 44 Park Street,2nd Floor, Park Street, Kolkata, West Bengal - 700016

Website: https://www.camsonline.com

Role: Processing Mutual Funds Like Fresh Purchase, Additional Purchase, Switch, and Redemption. And Also Processing KYC Entries Of Customers

Reason Left: I was hired on a 14-month contract that was not extended. However, I was fortunate to be able to continue working for more than two years. Eventually, I was informed that my position was no longer required due to an increase in online applications and a decrease in the need for temporary employees. I was grateful for the opportunity to work for the company and hope that I may be considered for future opportunities if they arise.

Contact: Mr Swarup Gupta. Assistant Floor Manager, +91 98307 23513

5th
February,
2006 - 27th
January,
2017
and
3rd June,
2019 - 15th

July, 2021

Position: Shop Assistant **Company:** SANKAR STORES

Place: Kolkata, WB, India

Address: Peerless Market, Shop No. 42, Peerless Nagar, 29F BT Road, Panihati, Sodepur, Kolkata -

700114

Website: NA

Role: Help customers with purchase, maintaining stock, providing customer service, home delivery,

cleaning and organizing the store.

Reason Left: For better opportunity in terms of

salary.

Contact: Mr Sankar Shaw, Shop Owner, +91 98360 99096 / +91 82403 84592



2010-05 - Bachelor of Commerce: Accountancy

2013-06

Karnataka State Open University - Mysore, India Completed Graduation (Class 10 + 2 + 3) with a Bachelor of Commerce from the Karnataka State Open University through distance learning.

2009-07 - Computer Basic Course: Basic Computer 2010-01 Application

Beacon Infocom - Kolkata, India Learned Basic Computer Operations and Applications from Beacon Infocom through six months Basic Computer Course

2007-08 - Diploma: Aviation, Hospitality & Travel 2008-07 Management

Frankfinn Institute - Kolkata, India
Pursue a Diploma in Aviation, Hospitality & Travel
Management from Frankfinn Institute of Airhostess
Training

2006-04 - Higher Secondary Education: Commerce

2007-03

Little Star High School - Howrah, India
Completed Higher Secondary Education (Class 10 + 2) from Little Star High School under the Council For The Indian School Certificate Examinations board.

2004-04 - Secondary Education: BFL ESL BK 2005-03

Radhacharan Memorial Institute - Bolpur, India
Completed Secondary Education (Class 10) from
Radhacharan Memorial Institute under the West
Bengal Board of Secondary Education board.



Experience working inside Citrix environment and also experience in using Slack, Microsoft Outlook, DAT Load Board, GoMotive, MS Word, MS Power Point, MS Excel, Google Sheets, Google Docs, Google Slides, Google Drive, Google Meet, Google Calendar, Gmail, Zoom Meet, DocuSign, etc a few more.



*Typing on Computer

*Watching YouTube Videos of Dhruv Rathee, Nitish Rajput, Akash Banerjee, Ravish Kumar, Khan Sir, Zem TV, etc.

*Listening to Music



*Riding my scooter (TVS NTORQ 125) for a long journey especially on empty roads or roads with minimum traffic and Eating & Sleeping.

Rahul Haldar

DATE: RAHUL HALDAR

PLACE: Kolkata, WB, India SIGNATURE

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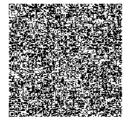


भारत सरकार Government of India

भारतीय विशिष्ट पहचान प्राधिकरण Unique Identification Authority of India

Enrolment No.: 0000/00864/13716

Rahul Haldar C/O: Ashok Kumar Haldar C - 08/202 Pearless Nagar Opposite Sodepur HP Petrol pump Panihati (m) North 24 Parganas West Bengal - 700114 8017040972



आपका आधार क्रमांक / Your Aadhaar No. :

xxxx xxxx 3043 VID: 9195 1627 8095 5418

मेरा आधार, मेरी पहचान



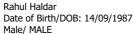
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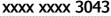
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VID: 9195 1627 8095 5418

मेरा आधार, मेरी पहचान







सूचना / INFORMATION

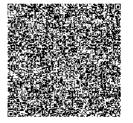
- आधार पहचान का प्रमाण है, नागरिकता का नहीं।
- आधार विशिष्ट और सुरक्षित है।
- सुरक्षित क्युआर कोड/ऑफ़लाइन एक्सएमएल/ऑनलाइन प्रमाणीकरण का उपयोग केरके पहचान सत्यापित करें।
- आधार के सभी रूप जैसे आधार पत्र, पीवीसी कार्ड, ई-आधार और एम-आधार समान रूप से मान्य हैं। १२ अंकों की आधार संख्या के स्थान पर आभासी (वर्च्अल) आधार पहचान (VID) का भी उपयोग किया जा सकता है।
- १० साल में कम से कम एक बार आधार अपडेट जरूर करें।
- आधार आपको विभिन्न सरकारी और गैर-सरकारी योजनाओं /सेवाओं का लाभ उठाने में मदद करता है।
- आधार में अपना मोबाइल नंबर और ई-मेल आईडी अपडेट रखें।
- आधार सेवाओं का लाभ उठाने के लिए स्मार्टफोन पर mAadhaar ऐप डाउनलोड करें।
- आधार/बायोमेट्रिक्स को लॉक/अनलॉक करने की विशेषता का उपयोग सुरक्षा सुनिश्चित करने के लिए करें।
- आधार (पत्र/ नंबर) चाहने वाली संस्थायों को उचित सहमति लेने के लिए बाध्य किया गया है।
- Aadhaar is a proof of identity, not of citizenship.
- Aadhaar is unique and secure.
- Verify identity using secure QR code/offline XML/online Authentication.
- All forms of Aadhaar like Aadhaar letter, PVC Cards, eAadhaar and mAadhaar are equally valid. Virtual Aadhaar Identity (VID) can also be used in place of 12 digit Aadhaar number.
- Update Aadhaar at least once in 10 years.
- Aadhaar helps you avail various Government and Non-Government benefits/services.
- Keep your mobile number and email id updated in Aadhaar.
- Download mAadhaar app on smart phones to avail Aadhaar Services.
- Use the feature of lock/unlock Aadhaar/biometrics to ensure security.
- Entities seeking Aadhaar are obligated to seek due



भारतीय विशिष्ट पहचान प्राधिकरण Unique Identification Authority of India



C/O: Ashok Kumar Haldar, C - 08/202, Pearless Nagar, Opposite Sodepur HP Petrol pump, Panihati (m), North 24 Parganas, West Bengal - 700114

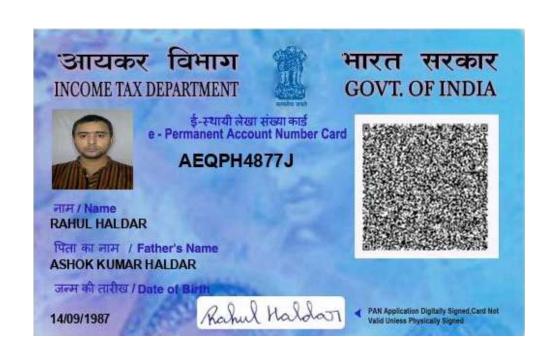


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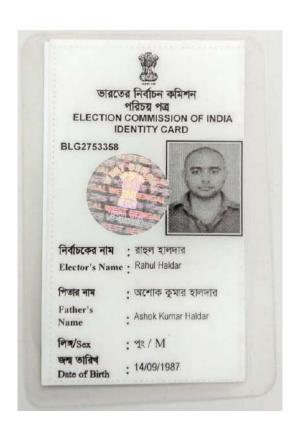
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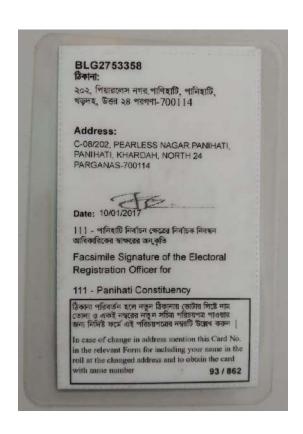


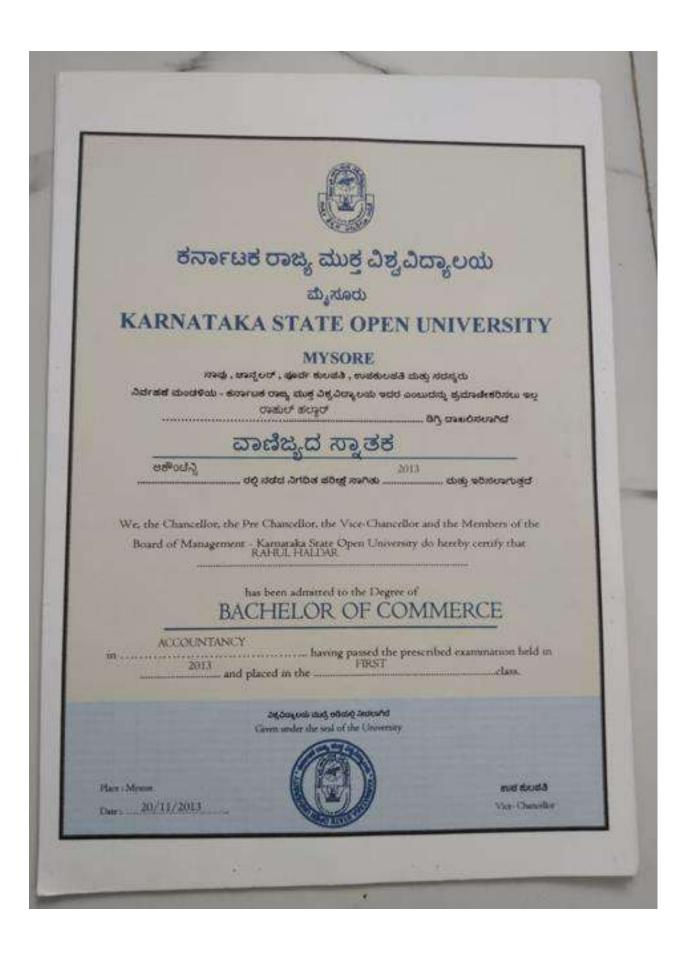
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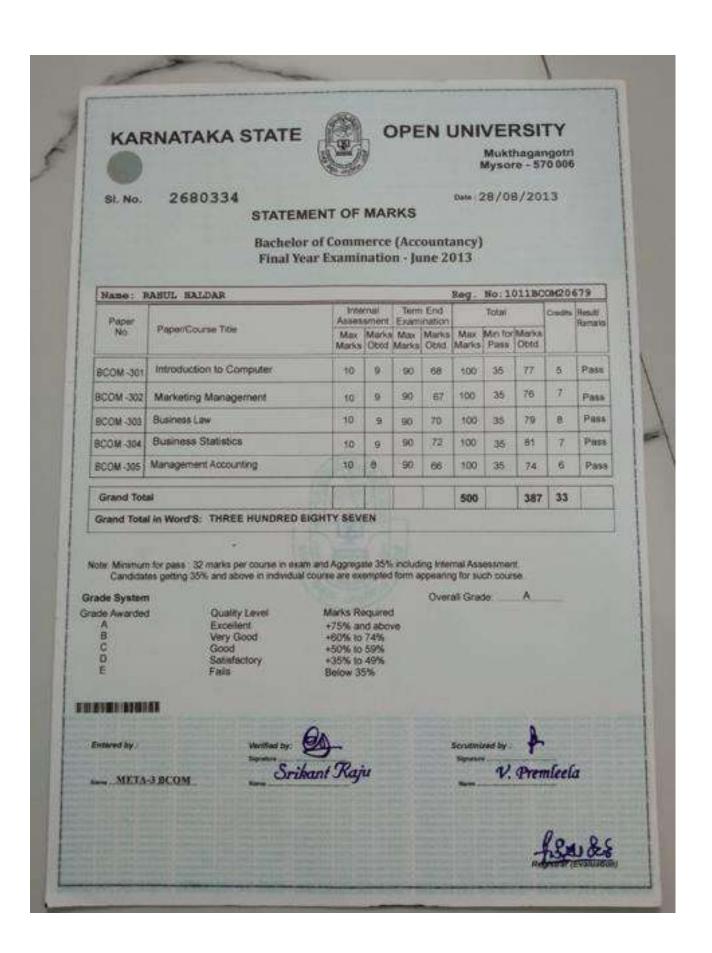












KARNATAKA STATE



OPEN UNIVERSITY

Mukthagangotri Mysore - 570 006

SI. No.

7269140

30/08/2012

STATEMENT OF MARKS

Bachelor of Commerce (Accountancy) Second Year Examination - June 2012

Name:	RABUL HALDAR				R	eg. 1	No:10	1180	M206	79
Paper	Paper/Course Title	Internal Assessment		Term End Examination		Total			Credits	Result/ Remarks
No		Marks Marks	Marks Obtd		Marks Obtd		Min for Pass			
BCOM -201	Financial Accounting - II	10	9	90	86	100	35	75	8	Pass
BCOM -202	Banking - Theory and Prectice	10:	9	90	85	100	35	74	9	Pass
BCOM-203	Human Resource Management	10	8	90	69	100	35	77	8	Pass
BCOM -204	Prose, Fiction, Precise, Letter Whiting(Hindi)	10	9	90	67	100	35	78	7.	Pass
BCOM -205	Fundamentals of ComputerApplication (FCA)	10	ō	90	71	100	35	79	5	Pass
Grand Tol	ai	0				500		381	37	

Grand Total in Word'S: THREE HUNDRED EIGHTY ONE

Note: Minimum for pass: 32 marks per course in exam and Aggregate 35% including Internal Assessment. Candidates getting 35% and above in individual course are exempted form appearing for such course.

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	_			

Grade Awarded
A
B
C
D
E

Quality Level Excellent Very Good Good Satisfactory Faits Marks Required +75% and above +60% to 74% +50% to 59% +35% to 49% Below 35% Overall Grade: A

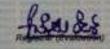
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META-2 BCOM

Srikant Raju

Scrutinated by . Premieela



KARNATAKA STATE SI. No. 2013040 STATEMENT OF MARKS



OPEN UNIVERSITY

Mukthagangotri Mysore - 570 806

31/08/2011

Bachelor of Commerce (Accountancy) First Year Examination - June 2011

Name:	RABUL HALDAR				R	eg. 1	No:10	1180	CM20	379
Paper No	Paper/Course Title	Internal Assessment		Term End Examination		Total			PERMIT	Resid
(NO					Marks Obld		Min for Pass			Remarks
BCOM-101	Financial Accurring-I	10	9	90	66	100	38	74	5	Poss
BCOM -102	Business Organization and Office Management	10	9	90	74	100	35	83	8	Pass
BCOM -103	Company Law and Secretarial practice	10	8	90	75	100	35	79	7	Pass
BCOM -104	Poetry , Prese , Fiction & Grammar	10	7	90	68	100	35	75	8	Pass
BCOM -105	Indian Constitution , Human Rights	10	9	90	69	100	35	78	8	Pass

Grand Total	500	389	34
Constitution of Times with the Property of the			

Note: Minimum for pass: 32 marks per course in exam and Aggregate 35% including Internal Assessment Candidates getting 35% and above in individual course are exempted form appearing for such course.

Grade System

Grade Awarded B C D

Quality Level Excellent Very Good Good Satisfactory Fais

Marks Required +75% and above +60% to 74% +50% to 59% +35% to 49%

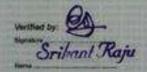
Below 35%

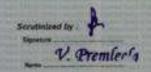
Overall Grade: A

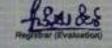
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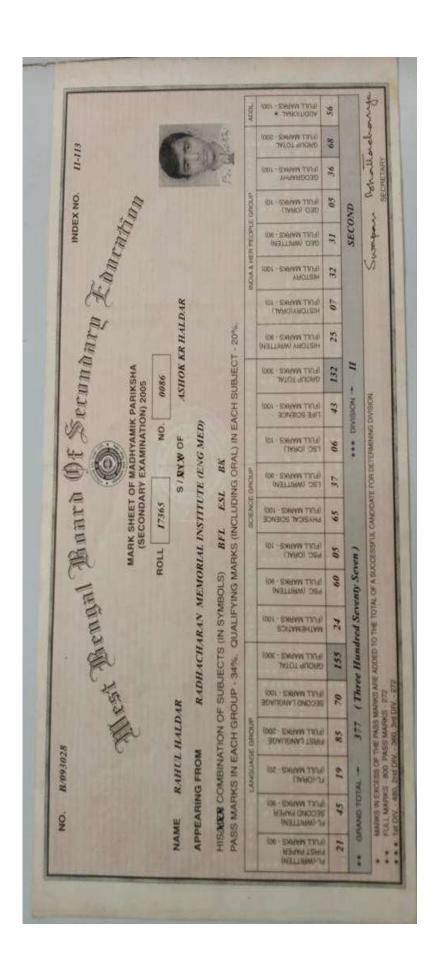
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COUNCIL FOR THE INDIAN SCHOOL CERTIFICATE EXAMINATIONS, NEW DELHI INDIAN SCHOOL CERTIFICATE EXAMINATION 2007 No. BS 33066280 STATEMENT OF MARKS Index No. B/8205/037 Name RAHUL HALDAR LITTLE STAR HIGH SCHOOL BALLY, HOWRAH SUBJECTS Percentage Marks **External Examination** 59 FIVE NINE ENGLISH 47 FOUR SEVEN ENVIRONMENTAL EDUCATION 42 FOUR TWO BENGALI 21 TWO ONE ECONOMICS 05 ZERO FIVE COMMERCE FOUR 24 TWO ACCOUNTS 49 FOUR NINE BUSINESS STUDIES Grade Internal Assessment SUPW & COMMUNITY SERVICE RESULT - PASS CERTIFICATE AWARDED Additional Secretary and Note: 1. The pass mark for each subject is 40% 2. No divisions are awarded. Officiating Chief Executive & Secretary (See Overleat)









Notification of Performance

Z094224 RAHUL HALDAR

LEVEL 5 BTEC I HIGHER NATIONAL CERTIFICATE AVIATION HOSPITALITY AND TRAVEL MANAGEMENT

UNIT

VALUE LEVEL GRADE

FRANKFINN INSTITUTE OF AIR HOSTESS TRAINING (EASTERN ZONE)

SELF DEVELOPMENT	6.0	H1	DISTINCTION
PERSONAL GROOMING & FITNESS	6.0	H1	MERIT
EFFECTIVE COMMUNICATION SKILLS	6.0	H2	MERIT
INTRODUCTION TO AVIATION	6.0	H1	PASS
THE AIR TRAVEL MANAGEMENT	6.0	H1	PASS
AIR TRAVEL RESERVATIONS AND TICKETING	6.0	H1	PASS
HOTEL MANAGEMENT-HOSPITALITY & RESERVATIONS	6.0	H2	DISTINCTION
HOTEL MANAGEMENT-FOOD AND BEVERAGE OPERATION	6.0	H2	PASS
OPERATIONAL TRAINING	6.0	H2	PASS
RESEARCH PROJECT	6.0	H2	PASS
		A Salakak	

THE LEARNER HAS QUALIFIED FOR THE ABOVE AWARD IN JULY 2008

93044A: K3613: 14:09:89: ISSUED 10-JAN-2009

Jerry Jarvis Managing Director edexcel





Phone : 99037 18216 / 90078 10267 E-mail : beaconinfocom@gmail.com

Shop No. – 17, Pecrless Market Plaza, P.O. – Panihati, Kolkata – 700 114

Date: 12/01/2010

TO WHOM IT MAY CONCERN

This is to certify that Mr. Rahul Haldar, Son of Ashok Kumar Haldar, residing at C-08/202, Peerless Nagar, P.O. Panihati, Kolkata – 700 114, has completed 6 (six) month computer basic course from our organization. He was the obedient and sincere student.

We wish him every success in his life.

For BEACON INFOCOM

Proprietor

SANKAR STORES

Peerless Market, Shop No. 42, Peerless Nagar, 29F BT Road, Panihati, Sodepur, Kolkata - 700114

Contact: 9836099096 / 8240384592

Date: July 18, 2021

Experience Letter

To Whom It May Concern

This is to certify that Mr. Rahul Haldar, son of Mr. Ashok Kr Haldar, was employed as a Shop Assistant at Sankar Stores from:

- February 05, 2006 to January 27, 2017
- June 03, 2019 to July 15, 2021

During his employment, Mr. Rahul Haldar was found to be a sincere, honest, hardworking, and dedicated employee. He had a positive attitude, polite behavior, and a good character.

He was responsible for a variety of tasks, including:

- Assisting customers with their purchases
- · Maintaining the store's inventory
- Stocking shelves
- · Cleaning and organizing the store
- · Providing customer service
- Home delivery

We have no objection to allow him to work in any better position and we have no liabilities against him.

We wish him all success in his future endeavors.

For,

Sankar Stores

Dated: 18.07.21

M/S SANKAR STORES Shop No.-42, Peerless Market

Saukar Show Phone No. - 8240384592

Sankar Shaw (Shop Owner)

13th February 2017

Mr Rahul Halder

Peerless nagar, Flat No C-08/202 29F, B. T. Road, Panihati, Sodepur, Kolkata – 700 114

Sub: Contractual Appointment Letter

Dear Rahul,

We are glad to appoint you as a "Data Entry Operator" for a period of about 14 (Fourteen) months year with effect from 13th February 2017 to 31st March 2018. Your probation period is from 13th February to 12th August 2017.

Your remuneration for the above period will be as follows:

Basic Salary Rs. 8301/-H.R.A. Rs. 699/-Total: Rs. 9000/-

Standard deduction of PF/ESI/P.TAX will be as per company rules. You would be paid an advance interim bonus of Rs. 700/ per month that would be adjusted/offset against the statutory bonus payable under the Bonus Act 1956 and/or the contract of employment and you will be entitled to only the remainder of bonus if any, payable to you.

Please be informed that in the event of any regulatory changes warranting change in company's contribution of EPF the same will be adjusted against other allowances forming part of the fixed gross.

- You will deployed at our client office at the under mentioned address. In the discharge of your duties you would be reporting to the Branch Operations Manager of Computer Age Management Services Pvt. Ltd. at Kolkata.
- 2. Your working days would be Mondays to Saturdays full time
- 3. You should strictly maintain office decorum and discipline. Also you shall not indulge in any unlawful activities within the premises of our office/our principal's office.
- 4. You shall not misuse any office facilities available within the company such as air-conditioners/televisions, laptop computers, fax machine, telephone, OHP and other assets belonging to the principal's company.
- 5. We shall have the right to impose cash penalty on you and deduct such amount from your monthly salary in case due to any of your actions/inaction's or misuse results in any financial loss to us or to our principal of any nature whatsoever, attributed directly or indirectly

- All employees are requested to give prior information before taking leave as far as possible. Any employee found absent for more than 3-4 days without notice, making errors in the discharge of their duties or if there is any breach of any service rules then on receiving complaints from our client against that particular employee it will become lawful for us to terminate him/her forthwith.
- 7 For better job co-ordination and understanding job rotation may be done from time to time on the advise of the Manager Operations. You may be shifted to different jobs within the organisation/departments or may be transferred to any branch of our company within India.
- 8 Under no circumstances, there will exist any employer employee relationship between you and the principal company where you are deputed.
- 9 You will be entitled to 2.5 days leave in a month apart from public and national holidays. Any leave taken beyond 2.5 days will be treated as "Leave Without Pay"
- 10 Your services will be terminable by the company by giving 15 days' notice in writing or 15 days salary in lieu thereof during the probation period and 30 days after confirmation. If you wish to resign from the services of the company, you are required to give 15 days notice during the probation period and 30 days after confirmation. You will not be allowed to adjust the accrued Privilege Leave against the notice period. The resignation shall be accepted only on your fulfilling the terms of the undertakings given by you during the course of the employment If proper notice is not given, you have to compensate the company for any unliquidated damages incurred by the company.
- 11 If you are resigning from the services of the company within 30 days from the date of joining you will not be paid any salary or other benefits for the days worked with us. In case of you leaving the services of the organization before confirmation of the services no relieving order or work experience certificate will be issued.
- 12 The company expects very high level of sincerity and dedication to work together with quality of service which should be rendered to the at our work place.

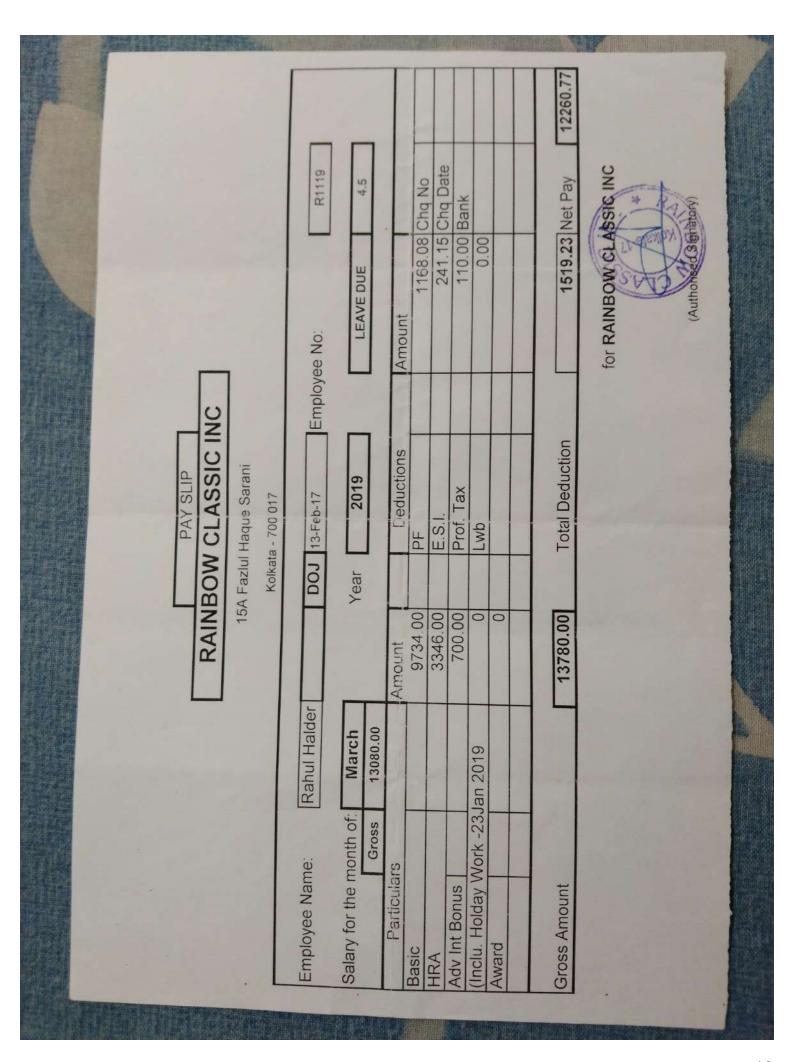
Please sign and return a copy of this letter as a token of your acceptance.

Thanking you,

For RAINBOW CLASSIC INC

Authorised Signatory







Date: 27/07/2021

Name: RAHUL HALDAR

Address: sodepure

Re: Letter of Offer

Dear RAHUL HALDAR,

We are pleased to offer you the position of "Agent" for Xplore-Tech and its group of companies.

This offer is contingent upon proof of employment eligibility, background and reference check, and confirmation that you are not bound by any contractual agreements that restrict your ability to perform your duties for Xplore-Tech Services Pvt. Ltd., and any of its subsidiary companies.

The organization reserves the right to make your employment contingent on additional requirements. We are offering this position to you based on the terms listed below

TERM START:

We look forward to have you onboard with us by 2021-07-26

COMPENSATION PACKAGE:

Your offered CTC will be Rs. 15000 per month and Rs. 180000 per annum. The CTC detail is provided in the attached Annexure.

Benefits: You would be entitled to such benefits as may be provided from time-to time as per Company policy.

ADDITIONAL TERMS:

PLACEMENT:

You will be positioned in Kolkata office, India.

PROBATION:

You will be on probation for a period of six (6) calendar months from the date of joining. The Management reserves the right to terminate this appointment without assigning any reason, whatsoever, during your probation period. The Management, at its discretion, may extend your probationary period.

CONFIRMATION:

On satisfactory completion of your probationary period, your service will be confirmed. Management's decision in this regard shall be final.



SEPARATION AND NOTICE PERIOD:

In case of separation with the company, if you are deployed in any other country for carrying out official work you should return to your origin station at India for handover of charges and obtain written clearance from all relevant departments after submission of all work authorization documents, work related documents, permits, company assets etc. to the concerned departments at India office. If you want to resign voluntarily you have to serve a notice period of 30 days as mandatory unless you are released by your Reporting Manager and HR Manager after deciding a mutually agreed early release date. The notice period is not negotiable on any terms to any day less than the specified number of days as mentioned above.

ACCEPTANCE INSTRUCTIONS:

You are requested to confirm your acceptance by signing a copy of this offer letter and forward us the same in scanned copy. Should you accept this offer, we will formalize the terms of your employment in a separate employment agreement, which you will be required to sign and which may contain additional terms and conditions to those listed above.

Therefore, the terms listed above do not constitute a binding agreement and ONLY serve as evidence of negotiations concerning your employment. If you have any questions regarding this employment offer, please let us know.

JOINING DOCUMENTS:

You are required to carry the following documents at the time of your joining:

- 1. Copy of all your educational certificates,
- 2. Accepted resignation letter of the last organization and last drawn salary slip (in original)
- 3. Salary bank statement of last six months
- 4. Appointment / experience letter of the last organization,
- 5. Passport size photographs-4,
- 6. Passport Copy
- 7. PAN Card Copy
- 8. AADHAR Card Copy
- 9. Proof of Residential address if address is different than Aadhar Card,
- 10. Medical Fitness Certificate
- 11. Your joining will be confirmed post providing the Vaccination Documents

We are excitingly looking forward to having you join our team,

Congratulations and best wishes,

For XPLORE-TECH SERVICES PVT. LTD.

HRD N

Oindrila Banerjee Senior Manager-HR I hereby accept the above offer

Signature:.....

Signatur

Rahul Haldar

Rapul Haldar

Name:

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XPLORE-TECH SERVICES PRIVATE LIMITED



Name: RAHUL HALDAR

ANNEXURE

Salary Components	Monthly	Yearly
Basic	4886	58632
HRA	3665	43980
Conveyance	1600	19200
Other Allowance	3809	45708
TOTAL EARNING	13960	167520
PF (Employer's)	586	7032
ESIC (Employer's)	454	5448
CTC	15000	180000
P.Tax	110	1320
ESIC (Employee's)	105	1260
PF (Employee's)	586	7032
Take Home	13159	157908

XPLORE-TECH SERVICES PRIVATE LIMITED

CIN: U72900WB2004PTC097921
(A Fusion BPO Services Company)
Plot Y9, Block-EP, Sector-V, Salt Lake City, Kolkata-700091
www. xplore-tech.com | www.fusionbposervices.com



Date: 2021-08-11

Name: RAHUL HALDAR

Line 1: Raja Road 2 No Subhash Nagar

Sub: Letter of Appointment

Dear RAHUL HALDAR,

With reference to your application and subsequent interviews, we are pleased to appoint you in our organization on following terms & conditions.

Following are the details of the offer:

1. EFFECTIVE DATE OF APPOINTMENT: 2021-07-26

2. DESIGNATION: Agent

3. ANNUAL COST TO COMPANY: Rs. 180000 (Rupees: One Lakh Eighty Thousands Only)

4. Employment Type: Provisional FT

5. INCOME TAX: All moneys payable to you will be subject to deduction of Income Tax at source as per the Income Tax Act or any other Act of the Government of India or the Government of the State where you are employed that is currently in force or may become applicable at the time of making payment.

6. PLACEMENT: You will be posted at Kolkata, India. However, your services are transferable or could be seconded to any place in the country, within the company or to any of its associate or sister concerns of its subsidiary, to any place in India or abroad, whether existing today or which may come up in future at any point of time, without any change in the terms and conditions of the employment at the sole discretion of the management. However, the rules prescribed at the place of new posting shall apply from the transfer time.

7. MEDICAL FITNESS: This letter of appointment is subject to your being found medically fit. The company may require you to undergo medical examination by registered medical practitioner specified by it. Your employment is subject to you being found medically (both physically and mentally) fit. In case you are found medically unfit to continue with the job, you will lose your lien on the job. Consequently, your services are liable to be terminated without any notice or salary.



8. PROBATION: You will be on probation for a period of six (6) months from the date of joining. The Management reserves the right to terminate this appointment without assigning any reason, whatsoever, during your probation period. The Management, at its discretion, may extend your probationary period and you will continue to be in probation until a letter of confirmation is issued to you in writing.

9. CONFIRMATION: On satisfactory completion of your probationary period, your service will be confirmed. Management's decision in this regard shall be final. On confirmation, you will also be entitled to all such benefits as applicable for other confirmed employees.

10. NOTICE PERIOD: During your service period anytime if you wish to term your employment voluntarily you have to serve a notice period of 30 days as mandatory. The notice period is not negotiable on any terms to any day less than the specified number of days as mentioned above unless you are released by your Reporting Manager and HR Manager after deciding a mutually agreed early release date. Your service can be termed anytime with or without assigning any reason thereof during the probation period. If your service is termed during your probation period on any reason, your full and final settlement will be paid upto the last working date only. After successful completion of your probationary period and after obtaining confirmation of your service if your service is termed by the Company, you will be provided with 30 days notice period or payment in lieu, provided the service termination does not take place owing to Immediate Dismissal grounds as specified in HR Policy.

In case of separation with the company, if you are deployed in any other country for carrying out official work you should return to your origin station at India for handover of charges and obtain written clearance from all relevant departments after submission of all work authorization documents, work related documents, permits, company assets etc. to the concerned departments at India office.

Leave balance is not adjustable with notice period.

11. ABANDONMENT AND AUTOMATIC TERMINATION OF SERVICES: Absence for a continuous period of 8 days without information (Including unauthorized absence) would imply voluntary termination from employment and make you lose your lien on the service and the same shall automatically come to an end without any notice or intimation.

12. OFFICE HOURS: You will be assigned shift duties (night and or day shifts) as required by the nature of the service deliverables and business SLAs.

XPLORE-TECH SERVICES PRIVATE LIMITED



13. GENERAL RULES & REGULATIONS

a. The Company follows standard policy across the organization for various employee related benefits like annual leave, travel rules amongst other things. Please obtain a copy of the Rules and Regulations form from HR Department on the day of your joining.

b. Your position is whole time employment with the company and you shall devote yourself exclusively to the business of the company. You will not take up any other work for remuneration or work in advisory capacity or be interested directly or indirectly in any other trade or business during the employment with the company without written permission of the Management.

d. If you are holding any honorary position in any organization please inform us in writing giving full details of the organization and the nature of your role. In the event it is found that such activities are causing any distraction in carrying out your duties, the company may ask you to dissociate yourself from such activity or activities.

e. In the course of your duties, information about the firm's business of a private or confidential nature may come into your hands. The unauthorized divulgence of such information may render you liable for dismissal.

f. All processes, documentation, training manuals, process manuals, policy manuals developed by you during your period of service with the company will be sole property of the Company.

g. You shall not take out of the Company premises any information, floppies, documents etc. relating to processes, documentation, training manuals, process manuals, policy manuals etc. developed by you without the Management's permission.

h. You shall not use any of the Company's software products, systems, processes, documentation, training manuals, process manuals, policy manuals etc. developed by you or by anyone else for your own and personal benefit either during your service in the Company or after cessation of employment. The unauthorized use of such materials or the violation of the above terms will render you liable for legal action leading to adequate compensation including liquidated damages for loss caused to the Company by such action.

FUSION POWER OF HUMAN CONNECT

i. You will not divulge the secrets of the company or the technical know-how to anyone under any

circumstances or take advantage of the knowledge for your own benefit. In no circumstances will you try to

start or help any other person start the activities carried on by this Company.

j. No documents shall be copied without the Management's permission.

k. In the event you are called upon by the Management to take up any assignment abroad for a specified

period and/or you are given training by the Company for any purpose in India/abroad, you agree to sign

service agreement(s) requiring you to serve the Company for specified period(s).

I. In the event, the specified period has not expired at the time you desire to leave the Company's services,

you shall be governed by the provisions of any such service agreement signed by you. The service

agreement shall be in the form specified by the Company and the Company reserves the right to change,

alter, delete or modify the condition therein.

m. You will be governed by the rules and regulation of service of the Company that may be in force or which

may be framed, amended, altered or extended from time to time.

14. COVENANT NOT TO COMPETE:

a. You cannot accept any other service or assignment during the tenure of this agreement.

b. You cannot and shall not accept any other engagement to the detriment of the responsibilities of company

and customers under this agreement and in any event not competitive to company.

c. You agree not to take up employment with the client companies of Xplore-Tech Services Pvt. Ltd. and or

any of its subsidiaries or with any other concern that are engaged in dealing with the same client as that of

Xplore-Tech Services Pvt. Ltd.

15. You shall be entitled for the following paid holidays each year; Leaves are segregated as Privilege Leave

(PL), Sick Leave (SL) & Casual Leave (CL) Yearly entitlement for PL = 14, SL = 7, CL =5. The Company's

holiday year runs between April to March. If the Appointment commences or terminates part way through a

holiday year, the employee's entitlement during that holiday year shall be calculated on a pro-rata basis

rounded up to the nearest whole day.

XPLORE-TECH SERVICES PRIVATE LIMITED

(A Fusion BPO Services Company)
Plot Y9, Block-EP, Sector-V, Salt Lake City, Kolkata-700091

FUSION POWER OF HUMAN CONNECT

Schedule 1 - Restrictive Covenants

1. INTERPRETATION The definitions and rules of interpretation in this clause apply in this agreement.

1. INTERPRETATIONCapacity: as agent, Employee, director, Employee, owner, partner, shareholder or in

any other capacity.

Restricted Business: those parts of the business of the Company with which the Employee was involved to a

material extent in the 24 months before Termination.

Restricted Customer: any firm, company or person who, during the 24 months before Termination, was a

customer or prospective customer of the Company with whom the Employee had contact or about whom he

became aware or informed in the course of his Agreement.

Restricted Person: anyone employed or engaged by the Company and who could materially damage the

interests of the Company if they were involved in any Capacity in any business concern which competes with

any Restricted Business and with whom the Employee dealt in the 24 months before Termination in the

course of his Agreement.

2.POST-TERMINATION RESTRICTIONS

2.1. In order to protect the Confidential Information and business connections of the Company to which the

Employee has access as a result of the Agreement, the Employee covenants with the Company that he shall

not:

2.1.1. for 24 months after Termination, solicit or endeavour to entice away from the Company the business or

custom of a Restricted Customer with a view to providing goods or services to that Restricted Customer in

competition with any Restricted Business;

2.1.2. for 24 months after Termination [in the course of any business concern which is in competition with any

Restricted Business], offer to employ or engage or otherwise endeavour to entice away from the Company

any Restricted Person;

2.1.3. for 24 months after Termination in the course of any business concern which is in competition with any

Restricted Business, employ or engage or otherwise facilitate the Agreement or engagement of any

Restricted Person, whether or not such person would be in breach of contract as a result of such Agreement

or engagement;

XPLORE-TECH SERVICES PRIVATE LIMITED

(A Fusion BPO Services Company)

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FUSION POWER OF HUMAN CONNECT

2.1.4. For 24 months after Termination, be involved in any Capacity with any business concern which is (or

intends to be) in competition with any Restricted Business;

2.1.5. For 24 months after Termination, be involved with the provision of goods or services to (or otherwise

have any business dealings with) any Restricted Customer in the course of any business concern which is in

competition with any Restricted Business; or

2.1.6. At any time after Termination, represent himself as connected with the Company in any Capacity, other

than as a former Employee, or use any registered names or trading names associated with the Company.

2.2. None of the restrictions in clause 2.1 shall prevent the Employee from:

2.2.1. being engaged or concerned in any business concern insofar as the Employee's duties or work shall

relate solely to geographical areas where the business concern is not in competition with any Restricted

Business; or

2.2.2. Being engaged or concerned in any business concern, provided that the Employee's duties or work

shall relate solely to services or activities of a kind with which the Employee was not concerned to a material

extent in the 24 months before Termination.

2.3. The restrictions imposed on the Employee by this clause 2 apply to him acting:

2.3.1. Directly or indirectly; and

2.3.2. on his own behalf or on behalf of, or in conjunction with, any firm, company or person.

2.4. If the Employee receives an offer to be involved in a business concern in any Capacity during the

Agreement, or before the expiry of the last of the covenants in this clause, the Employee shall give the person

making the offer a copy of this clause and shall tell the Company the identity of that person as soon as

possible after accepting the offer.

2.5. The Company and the Employee entered into the restrictions in this clause having been separately

legally advised.

XPLORE-TECH SERVICES PRIVATE LIMITED

(A Fusion BPO Services Company)
Plot Y9, Block-EP, Sector-V, Salt Lake City, Kolkata-700091



2.6. Each of the restrictions in this clause is intended to be separate and severable. If any of the restrictions

shall be held to be void but would be valid if part of their wording were deleted, such restriction shall apply

with such deletion as may be necessary to make it valid or effective.

2.7. If the Employee's Agreement is transferred to any firm, company, person or entity other than a Group

Company (the "New Employer"), the Employee will, if required, enter into an agreement with the New

Employer containing post-termination restrictions corresponding to those restrictions in this clause, protecting

the confidential information, trade secrets and business connections of the New Employer.

The Content of this appointment order and the details of salary etc are highly confidential and therefore

should be discussed only with your manager.

Notwithstanding anything aforesaid, in the event that you execute a service agreement or other Agreement(s),

the term of such agreement(s) shall always prevail.

Please return the duplicate copy of this revised letter of appointment duly signed by you as a token of

acceptance.

We wish you a long and mutually beneficial association with Xplore-Tech and look forward to your continued

contribution to the growth of the organization.

Thanking you,

For Xplore-Tech Services Pvt. Ltd



Oindrila Banerjee

Senior Manager-HR

I have read this appointment letter and fully understand its content and put my signature herein in acceptance

of all the terms and conditions mentioned in this letter.

Signature:

Date: XPLORE-TECH SERVICES PRIVATE LIMITED

(A Fusion BPO Services Company)
Plot Y9, Block-EP, Sector-V, Salt Lake City, Kolkata-700091



Annexure-A (CTC Break-up)

Salary Components	Monthly	Yearly
Basic	4886	58632
HRA	3665	43980
Conveyance	1600	19200
Other Allowance	3809	45708
TOTAL EARNING	13960	167520
PF (Employer's)	586	7032
ESIC (Employer's)	454	5448
СТС	15000	180000
P.Tax	110	1320
ESIC (Employee's)	105	1260
PF (Employee's)	586	7032
Take Home	13159	157908

Private & Confidential



Confirmation Letter

Date: 2022-01-25

Name: RAHUL HALDAR

Employee Code: FKOL009259

Department: Operations

Sub: Letter of Confirmation

Dear RAHUL HALDAR

Your probation period has ended on 2022-01-22

We are pleased to confirm your ongoing employment effective 2022-01-23

The terms and conditions of employment set out in your original Letter of Appointment dated 2021-07-26. will continue to apply to your ongoing position.

Sincerely yours,

For Xplore-Tech Services Pvt. Ltd.



Oindrila Banerjee Senior Manager-HR



XPLORE TECH SERVICES PVT. LTD. Plot Y-9, Block-EP, Salt Lake, Sector-V, Kolkata-700091 Salary Slip for the month of Apr/2022

E Code FKOL009259 Employee Name: Rahul Haldar PF No WBCAL10331270000017466 ESI No 4116998141 Pay Days 30 DOJ 26/07/2021 Designation Department Operations Agent HSBC0700004 A/C No 031801244006 **IFSC**

LOP UAN 101456743229

Earnings	Rate	Amount	Deductions	Amount
BASIC	4,886.00	4,886.00	PF	586.00
HRA	3,665.00	3,665.00	ESI	93.00
Conveyance	1,600.00	1,600.00	PT	110.00
Other Allo	3,809.00	3,809.00		
Total	13,960.00	13,960.00	Total	789.00
Net Pay	13,171.00		·	
In Words Rupe	es Thirteen Thousand	One Hundred Sevent	tv One Onlv	

Signature

This is a system generated payslip, signature doesn't required.

XPLORE TECH SERVICES PVT. LTD. Plot Y-9, Block-EP, Salt Lake, Sector-V, Kolkata-700091 Salary Slip for the month of May/2022 TECH

E Code FKOL009259 Employee Name: Rahul Haldar PF No WBCAL10331270000017466 ESI No 4116998141 Pay Days DOJ 26/07/2021 Designation Department Operations Agent HSBC0700004 A/C No 031801244006 **IFSC**

UAN 101456743229 LOP 0

Earnings	Rate	Amount	Deductions	Amount
BASIC	4,886.00	4,886.00	PF	586.00
HRA	3,665.00	3,665.00	ESI	93.00
Conveyance	1,600.00	1,600.00	PT	110.00
Other Allo	3,809.00	3,809.00		
Total	13,960.00	13,960.00	Total	789.00
Net Pay	13,171.00	<u> </u>		
To Words Dune	a Thirteen Therroand	One Hundred Covers	hu One Only	

In Words Rupees Thirteen Thousand One Hundred Seventy One Only

Signature

This is a system generated payslip, signature doesn't required.

XPLORE TECH SERVICES PVT. LTD. Plot Y-9, Block-EP, Salt Lake, Sector-V, Kolkata-700091 Salary Slip for the month of Jun/2022

E Code FKOL009259 Employee Name: Rahul Haldar PF No WBCAL10331270000017466 ESI No 4116998141 Pay Days DOJ 26/07/2021 Designation Department Operations Agent HSBC0700004 A/C No 031801244006 **IFSC**

UAN 101456743229 LOP 3

Earnings	Rate	Amount	Deductions	Amount
BASIC	4,886.00	4,397.00	PF	528.00
HRA	3,665.00	3,299.00	ESI	84.00
Conveyance	1,600.00	1,440.00	PT	110.00
Other Allo	3,809.00	3,428.00		
Total	13,960.00	12,564.00	Total	722.00
Net Pay	11,842.00	,50-1100		722.00
	es Fleven Thousand Fi	abt Usadaad Casta 1	Tura Only	

In Words Rupees Eleven Thousand Eight Hundred Forty Two Only

Signature

This is a system generated payslip, signature doesn't required.



Date: March 19, 2023

To, Rahul Haldar C-08/202 Peerless Nagar, 29F Bt Road Sodepur, North 24 Parganas, Kolkata.

Sub: Offer Letter

Dear Rahul.

We are pleased to offer you the position of "Chat Associate I" in our organization at a CTC of Rs.23,100/- per month.

Both employer and employee contributions of PF and ESIC would be part of your CTC.

Your appointment is subject to the successful completion of a 30 day training program at TTEC. This offer is contingent upon your submission of original academic and/or the following employment documents:

- Four (4) passport size colored photographs
- Originals and photocopies of academic certificates including SSC, HSC and degree/diploma mark sheets, school leaving certificate, etc.
- Appointment/Offer letter, relieving letter from your previous organization and salary slips for the last three months –
 if applicable
- A copy of your PAN card and Aadhaar Card (if you don't have one, apply immediately as it is mandatory)
- ESIC, PF & UAN number of previous employment (if applicable)
- Photo ID (passport/driving license/voter ID/PAN/Aadhar card)
- Address Proof (latest bank statement with photo attested/electricity bill/gas bill)
- References for background checks (Email addresses and phone numbers of HR and your Reporting Head in your previous organization if applicable);
- Date of Birth & Aadhaar card Copy/Number of your parents/spouse & Children
- Medical Fitness Certificate in the provided format (Original copy)

Per the organization's policy:

- There will be a probation period of six months from the date of joining. The organization will review your performance after six months and confirmation will be done basis that
- In case, if Employee Resigns/ Leaves the Company without serving notice period of 30 days, the company will have the right to retain all the dues payable to the employee and adjust the same against the shortfall in the above said notice period of one month
- In case of No Call No Show within the probation period, the Company reserves all the rights to terminate your services at any time. In this case the Company will have the right to recover the amount equivalent to one month salary (Cost to company) in lieu of the notice period of 1 month
- · Considering the Business need, you may be transferred to any other program without any prior notice
- All new hires will be required to meet 35 WPM typing speed upon training completion, failing to achieve would not graduate you to the production floor
- In the event you fail to join TTEC, you shall be solely liable and responsible to return the computer system and any hardware to TTEC, in the same condition as provided by TTEC. TTEC reserves the right to initiate any legal action against you, if you breach the foregoing obligation.
- You will not be able to join the organization if you are unable to submit PAN and Aadhar Number on your Date of Joining

Congratulations! We look forward to working with you.

Sincerely,

Badal Palkhiwala

Senior Manager, Talent Acquisition

I accept the above offer and will join from March 31, 2023 – 9:30 am.

Rahul Haldar

ttec.com

Date: 25 April, 2023

Employee No.: 111018592

Oracle ID: 7510740

Rahul Haldar

C-08 / 202 Peerless Nagar Sodepur, Po - Panihati, Ps - Khardah

Opposite Sodepur Filling Station (Hp Petrol Pump) In Sodepur Traffic More

Kolkata

Dear Rahul,

We are pleased to welcome and appoint you as a **Chat Associate I** in our company with effect from March 31, 2023 and the salary offered to you is ₹23,180.00/- (Rs. Twenty Three Thousand One Hundred Eighty Only) per month (Cost to Company).

As a **Chat Associate I**, you will be governed by the following service terms and conditions:

- **1. PROBATION:** Your appointment is probationary for a period of six months. As the company believes and practices only merit based performance, your probation period may be curtailed or extended subject to your individual performance. During this period if you intend to resign, you can do so by serving one month notice or pay one month salary (Cost to company) in lieu of notice period.
- **2. EMOLUMENTS:** Enclosed is the annexure exhibiting your emolument particulars. Please note that salaries and other sums payable under this appointment are subject to Income Tax or any applicable tax and you shall be liable for the same.
- **3. WORK ETHICS:** It is expected you work and perform honestly, diligently and efficiently to best of your abilities. You will devote your whole time and attention exclusively to the duties entrusted to you. You will not engage directly or indirectly to work for any person, firm or company in any capacity whatsoever nor do any business.
- **4. SECRECY:** You will not, whether you are in the employment in the company or not, at any time, without consent of the company in writing, disclose, divulge or make public except under legal obligations, accounts, transactions or dealings of the company which ought not to be disclosed, divulged or made public whether the same may be confided in you or become known to you in the course of employment of the company or otherwise.
- **5. TRANSFER:** You may be transferred to any other division in any other capacity or may be assigned any other work and you may be transferred to any other department or branch office/location within India or abroad of the company or other group company if and when found necessary by the company and you will submit to the regulations in force from time to time in those other establishments.
- **6. MEDICAL FITNESS:** Your appointment and its continuance is subject to your being and remaining medically (physically and mentally) fit. The management shall have the right to get you medically examined periodically or any time by any registered medical practitioner of their choice, who's opinion as to your fitness or otherwise shall be final and binding to you.

Cont...



7. TERMINATION: Company reserves all the right to terminate your services at any time without giving any cause by asking you to serve one month notice in case you are a probationary employee or by paying one month salary (Cost to Company) and asking you to serve two month notice in case you are a confirmed employee or by paying two month salary (Cost to Company) in lieu of applicable notice period.

Notwithstanding anything stated above, Company may at any time (whether or not during the probationary period), terminate your employment for Cause, with immediate effect, without serving any notice and in accordance with due processes under applicable law.

The term "Cause" shall be deemed to exist upon the occurrence of following events:

- a) Your incapacitation by reason of ill-health or accident, from performing duties for a consecutive period of not less than 15 (fifteen) days;
- b) Commission of a breach of any obligation under this appointment letter (or any other agreement executed in relation to your employment) or failure to pass or complete pre-employment background checks), or any misconduct;
- c) Committing an act of fraud, misappropriation, embezzlement, theft, dishonesty, breach of fiduciary duty involving personal benefit or act or omission otherwise inimical to the interests of the Company;
- d) You have been arrested by the police for any criminal offence or been accused of any offence involving moral turpitude, whether involving Company or otherwise;
- **8. POLICY CHANGE:** The Company reserves all the rights to change, update, forfeit, introduce and alter any policy, benefits, job title etc. on its discretion, with or without any prior intimation. Any policy came in to effect at later date after your employment will also remain applicable to you.
- **9. Retirement:** Your age of retirement shall be 60 years.
- **10.** The company shall have the right to vary, amend and modify the salary structure without adversely affecting the total pay package.
- **11.** In case of changes in your grade, all the terms and conditions of employment of that particular management grade shall be applicable to you.
- **12.** As part of internal development and to meet customer standards, it is mandatory to attend all training and other benchmark session. These may be during and outside shift hours. No overtime or compensatory off against these hours will be payable.
- **13.** Your service will be subject to the rules and regulations of the company as may be framed from time to time.
- **14.** You will adhere to all ISMS policies & procedures of the company framed from time to time.

Please sign the duplicate copy of this letter as a mark of your acceptance.

Welcome Aboard! We look forward to working with you.

Thanking you,

Sincerely,

Sanjay Sahni

I ACCEPT
Raful Haldan
Rahul Haldar



TTEC AHMEDABAD,
OPP. L.J. COLLEGE, OFF. S.G. ROAD, MAKARBA, GUJARAT - 382210.
PHONE NO: 079-2656 9828

Pay Slip for the month of June - 2023

As per minimum Wages Act From 4B Rule 26(2)

All Amounts in INR

Emp Code 111018592 Oracle ID 7510740 **Emp Name**

Department

Designation

DOB

DOJ

Rahul Haldar

Chat Associate I

14 Sep 1987

31 Mar 2023

005

Gender:

Payable Days:

Bank/MICR

Ahmedabad

3910

Male

28.00

Bank A/c No.

HSBC Ltd. 031801244006

Grade:

Cost Center

Location

AEQPH4877J

PF No.

GJ/AHD/28449/28577

UAN No.

PAN

101456743229

	Earnings				Deduct	ions
Description	Rate	Monthly	Arrear	Total	Description	Amount
BASIC	13000.00	12133.00	0.00	12133.00	PF DEDUCTION	1688.00
HRA	5200.00	4853.00	0.00	4853.00	PROF TAX	200.00
OVER TIME	0.00	192.50	0.00	192.50	MEDICLAIM PREMIUM	170.00
NIGHT SHIFT ALLOWANCE	0.00	2704.50	0.00	2704.50		
PROFESSIONAL ALLOW. PF APPLICABLE	715.00	667.00	0.00	667.00		
ADVANCE BONUS PF APPLICABLE	1285.00	1265.00	0.00	1265.00		
ADVANCE BONUS NET	810.00	797.00	0.00	797.00		
TELEPHONE DATA LINES	1.00	700.00	0.00	700.00		
Gross Earnings	21011.00	23312.00	0.00	23312.00	Gross Deduction	2058.00

Net Pay: 21254.00

(Rupees Twenty One Thousand Two Hundred Fifty Four)

Income Tax Worksheet for the period April 2023 - March 2024								
Description	Gross	Exempt	Taxable	Deduction Under Chapter VI	-A	Taxable HRA Calculation	(Non Metro)	
BASIC	155133.00		155133.00	Investment u/s 80C PF DEDUCTION	19328.00	Rent Paid		
HRA	62053.00	0.00	62053.00	MEDICLAIM PREMIUM	510.00	From: 01/04/2023 To:		
OVER TIME	192.50		192.50	Total Ded Under Chapter VI A	19838.00	31/03/2024	62052.00	
NIGHT SHIFT ALLOWANCE	2704.50		2704.50	Perq detail		1. Actual HRA	62053.00	
PROFESSIONAL ALLOW. PF APPLICABLE	8532.00		8532.00	Total		2. 40% or 50% of Basic 3. Rent - 10% Basic	62053.20 -15513.30	
ADVANCE BONUS PF APPLICABLE	15400.00		15400.00	Total Any Other Income		Least of above is exempt	0.00	
ADVANCE BONUS NET	9707.00		9707.00			Taxable HRA	62053.00	
TELEPHONE DATA LINES	2200.00		2200.00			Tax Deducted Mor	nthly	
Gross	255922.00	0.00	255922.00			Month	Amount	
	Tax Working					April -2023	0.00	
Previous Employer Taxable Inco			0.00			May -2023	0.00	
Previous Employer Professional			0.00			June -2023	0.00	
Professional Tax			0.00			Total	0.00	
Standard Deductions			50000.00					
Under Chapter VI-A			0.00					
Any Other Income			0.00					
Taxable Income			205922.00					
Total Tax			0.00					
Tax Rebate u/s 87a			0.00					
Surcharge			0.00					
Tax Due			0.00					
Education Cess			0.00					
Net Tax			0.00					
Tax Deducted (Previous Employ	er)		0.00					
Tax Deducted on Perq.			0.00					
Tax Deducted on Any Other Inc	ome.		0.00					
Tax Deducted Till Date			0.00					
Tax to be Deducted			0.00					
Tax per month			0.00					
Tax on Non-Recurring Earnings			0.00					
Tax Deduction for this Month			0.00					
Remarks:								

Remarks:

Personal Note: This is system generated payslip, does not require any signature.



TTEC AHMEDABAD,
OPP. L.J. COLLEGE, OFF. S.G. ROAD, MAKARBA, GUJARAT - 382210.
PHONE NO: 079-2656 9828

Pay Slip for the month of May - 2023

As per minimum Wages Act From 4B Rule 26(2)

Male

31.00

All Amounts in INR

Emp Code 111018592 Oracle ID 7510740 Rahul Haldar **Emp Name**

Department

DOJ

Gender: 005

Location Bank/MICR Ahmedabad

Bank A/c No.

HSBC Ltd. 031801244006

Grade:

Payable Days:

Cost Center

3910

Designation Chat Associate I DOB 14 Sep 1987

31 Mar 2023

PAN PF No. AEQPH4877J GJ/AHD/28449/28577

UAN No. 101456743229

	Earnings	Deduc	tions			
Description	Rate	Monthly	Arrear	Total	Description	Amount
BASIC	13000.00	13000.00	0.00	13000.00	PF DEDUCTION	1800.00
HRA	5200.00	5200.00	0.00	5200.00	PROF TAX	200.00
PROFESSIONAL ALLOW. PF APPLICABLE	715.00	715.00	0.00	715.00	MEDICLAIM PREMIUM	170.00
ADVANCE BONUS PF APPLICABLE	1285.00	1285.00	0.00	1285.00		
ADVANCE BONUS NET	810.00	810.00	0.00	810.00		
TELEPHONE DATA LINES	1.00	750.00	0.00	750.00		
Gross Earnings	21011.00	21760.00	0.00	21760.00	Gross Deduction	2170.00

Net Pay: 19590.00 (Rupees Nineteen Thousand Five Hundred Ninety)

Description	Gross	Exempt	Taxable	Deduction Under Chapter VI-	. _A	Taxable HRA Calculation(N	Ion Metro)
·		Exempt		Investment u/s 80C		Rent Paid	ion neuo)
BASIC	156000.00		156000.00	PF DEDUCTION	19200.00		
HRA	62400.00	0.00		MEDICLAIM PREMIUM	340.00	From: 01/04/2023 To: 31/03/2024	
PROFESSIONAL ALLOW. PF APPLICABLE	8580.00		8580.00	Total Ded Under Chapter VI A	19540.00	1. Actual HRA	62400.00
ADVANCE BONUS PF APPLICABLE	15420.00		15420.00	Perq detail Total		2. 40% or 50% of Basic	62400.00
	0730.00		0720.00	Total		3. Rent - 10% Basic	-15600.00
ADVANCE BONUS NET	9720.00		9720.00	Total Any Other Income		Least of above is exempt	0.00
TELEPHONE DATA LINES	1500.00	0.00	1500.00			Taxable HRA	62400.00
Gross	253620.00	0.00	253620.00			Tax Deducted Mont	:hly
	Tax Working					Month	Amount
Previous Employer Taxable Incon	ne		0.00			April -2023	0.00
Previous Employer Professional T	ax		0.00			May -2023	0.00
Professional Tax			0.00			Total	0.00
Standard Deductions			50000.00				
Under Chapter VI-A			0.00				
Any Other Income			0.00				
Taxable Income			203620.00				
Total Tax			0.00				
Tax Rebate u/s 87a			0.00				
Surcharge			0.00				
Tax Due			0.00				
Education Cess			0.00				
Net Tax			0.00				
Tax Deducted (Previous Employe	er)		0.00				
Tax Deducted on Perq.			0.00				
Tax Deducted on Any Other Inco	me.		0.00				
Tax Deducted Till Date			0.00				
Tax to be Deducted			0.00				
Tax per month			0.00				
Tax on Non-Recurring Earnings			0.00				
Tax Deduction for this Month			0.00				
				<u> </u>	<u> </u>		

Remarks:

 $\label{eq:personal_posterior} \textbf{Personal Note: This} \ \textbf{is system generated payslip, does not require any signature.}$



TTEC AHMEDABAD,
OPP. L.J. COLLEGE, OFF. S.G. ROAD, MAKARBA, GUJARAT - 382210.
PHONE NO: 079-2656 9828

Pay Slip for the month of April - 2023

As per minimum Wages Act From 4B Rule 26(2)

All Amounts in INR

Emp Code 111018592 Oracle ID 7510740 **Emp Name**

Designation

DOB

DOJ

Rahul Haldar Gender:

Bank/MICR Bank A/c No. Male

Ahmedabad

HSBC Ltd. 031801244006

Department 005 Chat Associate I

14 Sep 1987

31 Mar 2023

Grade: Payable Days: Cost Center 3910

PAN PF No.

Location

AEQPH4877J GJ/AHD/28449/28577

UAN No.

101456743229

	Earnings	Deduc	tions			
Description	Rate	Monthly	Arrear	Total	Description	Amount
BASIC	13000.00	13000.00	0.00	13000.00	PF DEDUCTION	1800.00
HRA	5200.00	5200.00	0.00	5200.00	PROF TAX	200.00
PROFESSIONAL ALLOW. PF APPLICABLE	715.00	715.00	0.00	715.00	MEDICLAIM PREMIUM	170.00
ADVANCE BONUS PF APPLICABLE	1285.00	1285.00	0.00	1285.00		
ADVANCE BONUS NET	810.00	810.00	0.00	810.00		
TELEPHONE DATA LINES	1.00	750.00	0.00	750.00		
Gross Earnings	21011.00	21760.00	0.00	21760.00	Gross Deduction	2170.00

30.00

Net Pay: 19590.00

(Rupees Nineteen Thousand Five Hundred Ninety)

(Kupees Mineteen Mousaid Tive Hundred Minety)								
		Incom	ne Tax Worksh	eet for the period April 2023 - March 20)24			
Description	Gross	Exempt	Taxable	Deduction Under Chapter VI	-A	Taxable HRA Calculation	(Non Metro)	
BASIC	156000.00		156000.00	Investment u/s 80C PF DEDUCTION	18960.00	Rent Paid		
HRA	62400.00	0.00	62400.00	MEDICLAIM PREMIUM	170.00	From: 01/04/2023 To:		
PROFESSIONAL ALLOW. PF	8580.00		8580.00	Total Ded Under Chapter VI A	19130.00	31/03/2024		
APPLICABLE				Perq detail		1. Actual HRA	62400.00	
ADVANCE BONUS PF APPLICABLE	15420.00		15420.00	Total		2. 40% or 50% of Basic	62400.00	
ADVANCE BONUS NET	9720.00		9720.00			3. Rent - 10% Basic	-15600.00	
TELEPHONE DATA LINES	750.00		750.00	Total Any Other Income		Least of above is exempt	0.00	
Gross	252870.00	0.00	252870.00			Taxable HRA	62400.00	
			232070.00			Tax Deducted Mo	nthly	
	Tax Working					Month	Amount	
Previous Employer Taxable Inco			0.00			April -2023	0.00	
Previous Employer Professional	Tax		0.00			Total	0.00	
Professional Tax			0.00					
Standard Deductions			50000.00					
Under Chapter VI-A			0.00					
Any Other Income			0.00					
Taxable Income			202870.00					
Total Tax			0.00					
Tax Rebate u/s 87a			0.00					
Surcharge			0.00					
Tax Due			0.00					
Education Cess			0.00					
Net Tax			0.00					
Tax Deducted (Previous Employ	ver)		0.00					
Tax Deducted on Perq.			0.00					
Tax Deducted on Any Other Inc	ome.		0.00					

0.00 0.00

0.00

0.00

0.00

Remarks:

Tax Deducted Till Date

Tax on Non-Recurring Earnings

Tax Deduction for this Month

Tax to be Deducted

Tax per month

Personal Note : This is system generated payslip, does not require any signature.



TTEC AHMEDABAD,
OPP. L.J. COLLEGE, OFF. S.G. ROAD, MAKARBA, GUJARAT - 382210.
PHONE NO: 079-2656 9828

Pay Slip for the month of March - 2023

As per minimum Wages Act From 4B Rule 26(2)

All Amounts in INR

Emp Code 111018592 Oracle ID 7510740 **Emp Name**

Rahul Haldar

005

Gender:

Bank/MICR

Ahmedabad HSBC Ltd.

Male

031801244006 Bank A/c No.

Cost Center

Location

3910

Grade:

PAN

AEQPH4877J

Designation DOB

Department

DOJ

Chat Associate I 14 Sep 1987

31 Mar 2023

Payable Days: 1.00

PF No.

GJAHD00284490000028577

UAN No. 101456743229

	Earnings	Deduc	tions			
Description	Rate	Monthly	Arrear	Total	Description	Amount
BASIC	13000.00	419.00	0.00	419.00	PF DEDUCTION	60.00
HRA	5200.00	168.00	0.00	168.00	MEDICLAIM PREMIUM	170.00
PROFESSIONAL ALLOW. PF APPLICABLE	1122.00	36.00	0.00	36.00		
ADVANCE BONUS PF APPLICABLE	878.00	37.00	0.00	37.00		
ADVANCE BONUS NET	803.00	34.00	0.00	34.00		
TELEPHONE DATA LINES	1.00	24.00	0.00	24.00		
Gross Earnings	21004.00	718.00	0.00	718.00	Gross Deduction	230.00

Net Pay: 488.00

(Rupees Four Hundred Eighty Eight)

Income Tax Worksheet for	the p	period April	2022 -	March 2023
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				Deduction Under Chapter VI A			
Description	Gross	Exempt	Taxable	Deduction Under Chapter VI-A evestment u/s 80C		Taxable HRA Calculation(Non Metro)	
BASIC	419.00		419.00	PF DEDUCTION	60.00	Rent Paid	
HRA	168.00	0.00	168.00	MEDICLAIM PREMIUM	170.00	From: 01/04/2022 To: 31/03/2023	
PROFESSIONAL ALLOW. PF APPLICABLE	36.00		36.00	Total Ded Under Chapter VI A	230.00	1. Actual HRA	168.00
ADVANCE BONUS PF	37.00		37.00	Perq detail		2. 40% or 50% of Basic	167.60
APPLICABLE	37.00		37.00	Total		3. Rent - 10% Basic	-41.90
ADVANCE BONUS NET	34.00		34.00	Total Any Other Income		Least of above is exempt	0.00
TELEPHONE DATA LINES	24.00		24.00	1000.70.70.70.00.00.00.00.00		Taxable HRA	168.00
Gross	718.00	0.00	718.00				
Tax Working					Tax Deducted M	•	
Previous Employer Taxable Income			0.00			Month	Amount
Previous Employer Professional Tax			0.00			March -2023	0.00
Professional Tax			0.00			Total	0.00
Standard Deductions			718.00				
Under Chapter VI-A			0.00				
Any Other Income			0.00				
Taxable Income			0.00				
Total Tax			0.00				
Tax Rebate u/s 87a			0.00				
Surcharge			0.00				
Tax Due			0.00				
Education Cess			0.00				
Net Tax			0.00				
Tax Deducted (Previous Employer)			0.00				
Tax Deducted on Perq.			0.00				
Tax Deducted on Any Other Income	e.		0.00				
Tax Deducted Till Date			0.00				
Tax to be Deducted			0.00				
Tax per month			0.00				
Tax on Non-Recurring Earnings			0.00				
Tax Deduction for this Month			0.00				
Pemarks:				1			

Remarks:

 $\label{eq:personal_posterior} \textbf{Personal Note: This} \ \textbf{is system generated payslip, does not require any signature.}$

TTEC - Entire Email Conversation of Resignation

Subject: Resignation due to family health reasons

From: Rahul Haldar <rh.rahulhaldar@gmail.com>

Date: Thu, Jun 29, 2023 at 7:31 PM

To: hrengagement.amd <hrengagement.amd@ttec.com>

Dear Poonam,

I am writing to inform you of my decision to resign from my position as a Chat Support at TTEC. My last day of employment will be today i.e., 29th June, 2023.

I have been working at TTEC for almost 3 months, and I have enjoyed my time here. I have learned a lot and met some great people. However, I have recently come to the difficult decision to resign due to my family's health.

My father is in his 70s and my mother is in her 60s, and they have been struggling to cope with the night shift schedule. They have been getting very little sleep, and their health has been declining. I have been trying to help them as much as I can, but it has been difficult to balance my work schedule with their needs.

I know that this is a sudden decision, and I apologize for any inconvenience it may cause. I have already started looking for a new job in Kolkata for a temporary purpose. I hope to be able to return to TTEC in the future once my family's situation has stabilized. And apply at TTEC from Office at Ahmedabad.

I would like to thank you for the opportunity to work at TTEC. I have learned a lot here, and I have made some great memories. I wish you and the company all the best in the future.

Sincerely, Rahul Haldar

From: Rajput, Poonam <poonam.rajput@ttec.com>

Date: Fri, Jun 30, 2023 at 11:44 AM

To: Rahul Haldar <rh.rahulhaldar@gmail.com>

Cc: hrengagement.amd <a hrengagement.amd@ttec.com>, Gohil, Bhagirathsinh

<bhagirathsinh.gohil@ttec.com>

Hi Rahul,

We have accepted your resignation and relieved you effective June 29, 2023. Kindly note your F&F will be processed by July 31 and post that you can drop us an email for your relieving documents.

Please find below the guidelines and link to the video on proper and safe packing of the assets to be returned to TTEC. **Once the assets are packed, revert to this email with a confirmation** so that the team can arrange to pick up the assets from your address.

The assets should reach the TTEC office on or before **July 15** so that we can process your F&F smoothly by July 31 without deducting the asset cost.

Packing material required:

Cardboard box

Bubble roll

Packing Tape

Thermocol sheets

Foam sheets

Lamination Roll

You can easily purchase the above-mentioned items from a stationery shop. Once you've procured the packaging material, please follow the instructions given in the video which can be accessed through the below link to pack the assets appropriately. It is recommended to make a video of packing the assets. Our Admin team will connect with you and send the courier vendor for collecting the assets at a mutually agreeable time.

Link: https://youtu.be/RVQiMZBtN-Q

Once the assets have been packed, write the full address mentioned below over the box.

Address:

To -TTEC India Customer Solutions Pvt. Ltd

(Former Motif India Infotech Pvt. Ltd)

Opp. New L J college, Off S G Highway,

Makarba, Sarkhej, Ahmedabad -382210,

GUJARAT, INDIA

MOB: 98250 70060

Kindly use the REPLY ALL button while replying.

Regards,

Poonam Rajput

Human Capital Generalist, Human Capital

TTEC values: Act as one. Lead every day.
Reach for amazing. Seek first to understand.
Do the right thing. Live life passionately.

ttec.com

From: Rahul Haldar <rh.rahulhaldar@gmail.com>

Sent: Thursday, June 29, 2023 7:32 PM

To: hrengagement.amd < <u>hrengagement.amd@ttec.com</u>> **Subject:** Resignation due to family health reasons

NOTICE – EXTERNAL SENDER

This message came from outside your organization.

From: Rahul Haldar <rh.rahulhaldar@gmail.com>

Date: Fri, Jun 30, 2023 at 8:14 PM

To: Rajput, Poonam <poonam.rajput@ttec.com>

Cc: hrengagement.amd <a hrengagement.amd@ttec.com>, Gohil, Bhagirathsinh

<bhagirathsinh.gohil@ttec.com>

Hi Poonam,

Thank you so much for your kind acceptance and for the details. I have safely packed all the items. Attached herewith 4 images.

Pic 1: Image of PC properly running.

Pic 2: Image of items properly inserted in the box.

Pic 3: Image of items safely covered inside the box.

Pic 4: Image of the parcel box properly packed.

So, you can arrange the pickup as per your convenience.

Thank you.

Sincerely, Rahul Haldar

From: Rajput, Poonam <poonam.rajput@ttec.com>

Date: Mon, Jul 3, 2023 at 10:31 AM

To: Rahul Haldar <rh.rahulhaldar@gmail.com>, Gohil, Bhagirathsinh

<bhagirathsinh.gohil@ttec.com>

Cc: hrengagement.amd <hrengagement.amd@ttec.com>

@Gohil, Bhagirathsinh Could you please help him with the asset pick up arrangement.

Regards,

Poonam Rajput

Human Capital Generalist, Human Capital

TTEC values: Act as one. Lead every day. Reach for amazing. Seek first to understand. Do the right thing. Live life passionately.

ttec.com

From: Rahul Haldar < <u>rh.rahulhaldar@gmail.com</u>>

Sent: Friday, June 30, 2023 8:14 PM

To: Rajput, Poonam < <u>poonam.rajput@ttec.com</u>>

Cc: hrengagement.amd <hrengagement.amd@ttec.com>; Gohil, Bhagirathsinh

<bhagirathsinh.gohil@ttec.com>

Subject: Re: Resignation due to family health reasons

From: Rahul Haldar <rh.rahulhaldar@gmail.com>

Date: Mon, Jul 3, 2023 at 12:52 PM

To: Rajput, Poonam <poonam.rajput@ttec.com>

Cc: Gohil, Bhagirathsinh

bhagirathsinh.gohil@ttec.com>, hrengagement.amd

<hrengagement.amd@ttec.com>

Hi,

As there was an issue with Oracle ID between me and Rahul Tandon, so to make sure by any chance the pick up don't get arranged to Rahul Tandon's address I am sharing the pickup address in the following:

Rahul Haldar C - 08 / 202 Peerless Nagar 29F BT Road Panihati Sodepur North 24 Parganas Kolkata - 700114

Landmark: Opposite Sodepur HP Petrol Pump In Sodepur 3 Point Traffic More

Contact: 8017040972

Thanks & Regards

From: Rajput, Poonam <poonam.rajput@ttec.com>

Date: Mon, Jul 3, 2023 at 8:09 PM

To: Rahul Haldar <rh.rahulhaldar@gmail.com>

Cc: Gohil, Bhagirathsinh

 bhagirathsinh.gohil@ttec.com>, hrengagement.amd
 <hrengagement.amd@ttec.com>

Hi Rahul,

Thank you for providing the details. We have informed the team for arranging the pick up. They will connect with you.

Regards,

Poonam Rajput

Human Capital Generalist, Human Capital

TTEC values: Act as one. Lead every day. Reach for amazing. Seek first to understand. Do the right thing. Live life passionately.

ttec.com

From: Rahul Haldar <rh.rahulhaldar@gmail.com>

Sent: Monday, July 3, 2023 12:52 PM

To: Rajput, Poonam < poonam.rajput@ttec.com >

Cc: Gohil, Bhagirathsinh < bhagirathsinh.gohil@ttec.com >; hrengagement.amd

<hrengagement.amd@ttec.com>

Subject: Re: Resignation due to family health reasons

From: Rahul Haldar <rh.rahulhaldar@gmail.com>

Date: Tue, Jul 4, 2023 at 7:00 PM

To: Rajput, Poonam <poonam.rajput@ttec.com>

Cc: Gohil, Bhagirathsinh

bhagirathsinh.gohil@ttec.com>, hrengagement.amd

<hrengagement.amd@ttec.com>

Hi Poonam,

You are most welcome. Today the item has been picked up via Delhivery - AWB 2027261000806107411868744. However, the pickup guy has not provided any slip nor after pickup I received any SMS confirmation. I just received a confirmation before the pickup was made that today the item will get picked up via the AWB number of the Delhivery mentioned above.

Thank you. Regards

From: Rajput, Poonam <poonam.rajput@ttec.com>

Date: Wed, Jul 5, 2023 at 11:31 AM

To: Rahul Haldar <rh.rahulhaldar@gmail.com>, Logistics India

<LogisticsIndia@ttec.com>

Cc: Gohil, Bhagirathsinh

bhagirathsinh.gohil@ttec.com>, hrengagement.amd

<hrengagement.amd@ttec.com>

Hi @Logistics India Team,

Could you please reply to Rahul's concern about not receiving any acknowledgment slip from the courier guy who picked the assets.

Regards,

Poonam Rajput

Human Capital Generalist, Human Capital

TTEC values: Act as one. Lead every day. Reach for amazing. Seek first to understand. Do the right thing. Live life passionately.

ttec.com

From: Rahul Haldar <rh.rahulhaldar@gmail.com>

Sent: Tuesday, July 4, 2023 7:00 PM

To: Rajput, Poonam <poonam.rajput@ttec.com>

Cc: Gohil, Bhagirathsinh < bhagirathsinh.gohil@ttec.com >; hrengagement.amd

<a href="mailto:hrengagement.amd@ttec.com

Subject: Re: Resignation due to family health reasons

From: **Chakraborty**, **Subhajit** <subhajit.chakraborty@ttec.com>

Date: Wed, Jul 5, 2023 at 12:58 PM

To: Rahul Haldar <rh.rahulhaldar@gmail.com>

Logistics India <LogisticsIndia@ttec.com>

Hi Rahul,

The system was picked up and this is reflected on the portal. Additionally, you can track the shipment yourself using the AWB number provided. Once we receive the shipment, we will update it in the respective department for further processing.

Feel free to reach out to me in case of any queries.

Regards,

Subhajit Chakraborty, LOGISTICS

m +91-6357078225 | Ahmedabad, India

From: Rajput, Poonam

Sent: Wednesday, July 5, 2023 11:31 AM

To: Rahul Haldar <<u>rh.rahulhaldar@gmail.com</u>>; Logistics India <<u>LogisticsIndia@ttec.com</u>>

Cc: Gohil, Bhagirathsinh < bhagirathsinh.gohil@ttec.com >; hrengagement.amd

< hrengagement.amd@ttec.com>

Subject: RE: Resignation due to family health reasons

Hi @Logistics India Team,

Could you please reply to Rahul's concern about not receiving any acknowledgment slip from the courier guy who picked the assets.

Regards,

Poonam Rajput

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ttec.com

From: Rahul Haldar < rh.rahulhaldar@gmail.com >

Sent: Tuesday, July 4, 2023 7:00 PM

To: Rajput, Poonam <poonam.rajput@ttec.com>

Cc: Gohil, Bhagirathsinh < bhagirathsinh.gohil@ttec.com>; hrengagement.amd

<a href="mailto:hrengagement.amd@ttec.com>

Subject: Re: Resignation due to family health reasons

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NOTICE - EXTERNAL SENDER

This message came from outside your organization.

Hi Poonam,

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Thank you. Regards

On Mon, Jul 3, 2023 at 8:09 PM Rajput, Poonam <<u>poonam.rajput@ttec.com</u>> wrote: Hi Rahul,

Thank you for providing the details. We have informed the team for arranging the pick up. They will connect with you.

Regards,

Poonam Rajput

Human Capital Generalist, Human Capital

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ttec.com

From: Rahul Haldar <rh.rahulhaldar@gmail.com>

Date: Wed, Jul 5, 2023 at 1:01 PM

To: Chakraborty, Subhajit <subhajit.chakraborty@ttec.com>
Cc: Gohil, Bhagirathsinh <bhagirathsinh.gohil@ttec.com>, hrengagement.amd
<hrengagement.amd@ttec.com>, Rajput, Poonam <poonam.rajput@ttec.com>,
Logistics India <LogisticsIndia@ttec.com>

Hi Subhajit,

Thank you so much.

Regards, Rahul Haldar